AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Previously presented)   A method for aggregating feedback, comprising:

receiving a first set of travel information including information identifying a traveler, an itinerary of said traveler, and at least one travel service provider scheduled to provide services to said traveler;

automatically generating after completion of travel associated with said itinerary, by a processor, a feedback request based on said itinerary and requesting specific feedback regarding said at least one travel service provider;

transmitting said feedback request to said traveler;

receiving feedback information from said traveler; and

analyzing said feedback information received from said traveler by said processor.

2. (Original)   The method of claim 1, wherein said first set of travel information is received from a travel organizer.

3. (Original)   The method of claim 2, wherein said analyzing further comprises:

determining whether at least a portion of said feedback information should be provided to said travel organizer.

4. (Previously presented)   The method of claim 1, wherein said automatically generating further comprises:

comparing a travel completion date from said first set of travel information to a current date.

5. (Original)   The method of claim 1, wherein said automatically generating further comprises:

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determining a type of said at least one travel service provider; and
generating said feedback request based on said type.

6. (Previously presented)   The method of claim 4, wherein said type is one of at least an airline, a car rental, a hotel, and a travel agency.

7. (Original)   The method of claim 1, wherein said analyzing further comprises:
determining whether said feedback information includes a complaint.

8. (Original)   The method of claim 7, wherein said analyzing further comprises:
determining whether said complaint requires a response from said at least one travel service provider.

9. (Original)   The method of claim 8, wherein said analyzing further comprises:
monitoring said complaint to determine whether a satisfactory response from said at least one travel service provider has been received.

10. (Canceled)

11. (Original)   The method of claim 1, wherein said analyzing further comprises:
determining whether at least a portion of said feedback information should be provided to said at least one travel services provider.

12. (Previously presented)   A computer-implemented method for aggregating feedback, comprising:
receiving a first set of travel information including information identifying a traveler, an itinerary of said traveler, and a plurality of travel service providers scheduled to provide services to said traveler;
generating after completion of travel associated with said itinerary, by a processor, a feedback request form for each of said plurality of travel service providers

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associated with said itinerary, requesting specific feedback based on each of said plurality of travel service providers associated with said itinerary;

generating a summary feedback request form requesting general feedback based on said itinerary and each of said plurality of travel service providers associated with said itinerary;

transmitting each of said feedback request forms and said summary feedback request form to said traveler;

receiving feedback information from said traveler, including completed ones of said feedback request forms and said summary feedback request form; and

analyzing said feedback information received from said traveler by said processor.

13. (Original) The computer-implemented method of claim 12, wherein said first set of travel information is received from a travel organizer.

14. (Original) The computer-implemented method of claim 12, wherein said analyzing comprises:

reviewing information from each one of said feedback request forms and said summary feedback request form to determine whether any resolution is required.

15. (Original) The computer-implemented method of claim 12, wherein said analyzing comprises:

determining whether said feedback information received from said traveler includes a complaint.

16. (Original) The computer-implemented method of claim 12, wherein said analyzing comprises:

determining whether said feedback information received from said traveler includes a request for a response.

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17. (Original)   The computer-implemented method of claim 16, further comprising:

generating a request for a response from one of said travel service providers; and

monitoring said request for a response to determine if said travel service provider properly responds.

18. (Previously presented)   An apparatus for aggregating feedback, comprising:

means for receiving a first set of travel information including information identifying a traveler, an itinerary of said traveler, and at least one travel service provider scheduled to provide services to said traveler;

means for automatically generating after completion of travel associated with said itinerary, a feedback request based on said itinerary and requesting specific feedback regarding said at least one travel service provider;

means for transmitting said feedback request to said traveler;

means for receiving feedback information from said traveler; and

means for analyzing said feedback information received from said traveler.

19. (Previously presented)   An apparatus for aggregating feedback, comprising:

a processor; and

a storage device in communication with said processor and storing instruction adapted to be executed by said processor to:

receive a first set of travel information including information identifying a traveler, an itinerary of said traveler, and at least one travel service provider scheduled to provide services to said traveler;

automatically generate after completion of travel associated with said itinerary, a feedback request based on said itinerary and requesting specific feedback regarding said at least one travel service provider;

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transmit said feedback request to said traveler;

receive feedback information from said traveler; and

analyze said feedback information received from said traveler.

20. (Previously presented)   A machine-readable medium having stored thereon data representing sequences of instructions, said sequences of instructions which, when executed by a processor, cause said processor to:

receive a first set of travel information including information identifying a traveler, an itinerary of said traveler, and at least one travel service provider scheduled to provide services to said traveler;

automatically generate after completion of travel associated with said itinerary, a feedback request based on said itinerary and requesting specific feedback regarding said at least one travel service provider;

transmit said feedback request to said traveler;

receive feedback information from said traveler; and

analyze said feedback information received from said traveler.